Review Your Visit



How was your visit today?

Would you recommend the service to a friend? Why?

If you had to give your experience a star rating (a bit like a hotel) how many stars would you give it and why?

Do you have any other comments or suggestions?

Patient feedback questionnaire

This visitor's guide will follow your journey through the service today, asking questions about your experience along the way.

Please fill it in honestly so we can use your feedback to further improve the service we deliver to our patients.

Thank you

Tell us about your journey today

Your journey starts here

1 Before you arrived	2 First impressions	3 Signage	>	4 Staff	5 Views and sights	6 The language
Who referred you to the service? Did you know what it was before you arrived?	What were your first impressions of the service?	Was your route to the service well signposted?		What are the staff like? (nurses, doctors, porters etc.)	What can you see around you? How does this make you feel?	Can you understand the language and phrases used by the staff when they are talking to you?